

April 8, 2020

I trust that you're all doing well in this quickly evolving environment we all find ourselves.

Periodically, we have communicated new information and best practices that mitigate risks surrounding COVID-19.

We are committed to providing real-time updates. On Wednesday, April 8, 2020, we were alerted that a guest has tested positive for COVID-19. The guest is being quarantined in a local hospital for a minimum of fourteen (14) days and those traveling in the same party have tested negative but are self-quarantining for the same period. Prior to the person testing positive they were following self-quarantining practices within their suite.

While we always have maintained a strict cleaning protocol, we have increased our frequency including all common areas. In addition, we have contracted a specialty cleaning service that uses CDC approved chemicals and they will be on property within the next 24 hours to provide additional disinfection and sanitizing of all public areas.

We are closely monitoring guidance from the CDC and local health authorities to ensure we have the right plans and resources in place.

We are taking increased measures to provide you and our associates the safest environment possible and encourage everyone to practice social distancing and minimize your exposure to others.

As questions or concerns arise, please contact me directly at xxx-xxx-xxxx or email me at xxxxx@xxxx.com.

We appreciate your cooperation. Thank you and stay safe and healthy!

General Manager